

HOW TO USE THE ADDITIONAL LICENSING FEATURES OF *STATISTICA* 12: GRACE PERIOD

At or near the end of the licensing period, *STATISTICA* 12 will display licensing messages during launch. Additional options were added to make it easy to add features to *STATISTICA* or renew the *STATISTICA* license without any downtime. This document explains the grace period for desktop users, which can be enabled via the Request Extension button. Some details:

- **Request Extension**- this action can be used to request an emergency, temporary extension to the license file if there is a concern that the license will lapse before the details of a renewal can be worked out with StatSoft. This extension will be 14 days for desktop products. Only a single grace license is permitted per renewal cycle. This option becomes available when the license is within 15 days of expiration.

DESKTOP USERS

If *STATISTICA* does not require renewal...

1. Launch *STATISTICA*.
2. From the *STATISTICA* menu choose "Help" then choose "About *STATISTICA*" and click the "License Management" button.

If *STATISTICA* does require renewal...

1. Launch *STATISTICA*.
2. A dialog will appear indicating that your license for *STATISTICA* must be renewed.

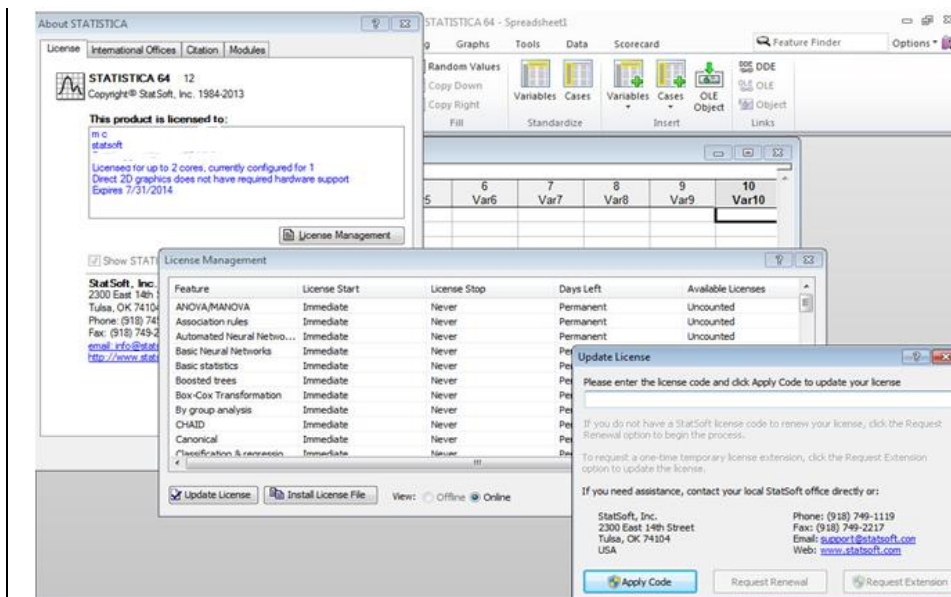


Figure 1: Accessing 'Apply Code', 'Request Renewal', and 'Request Extension' options for Desktop users

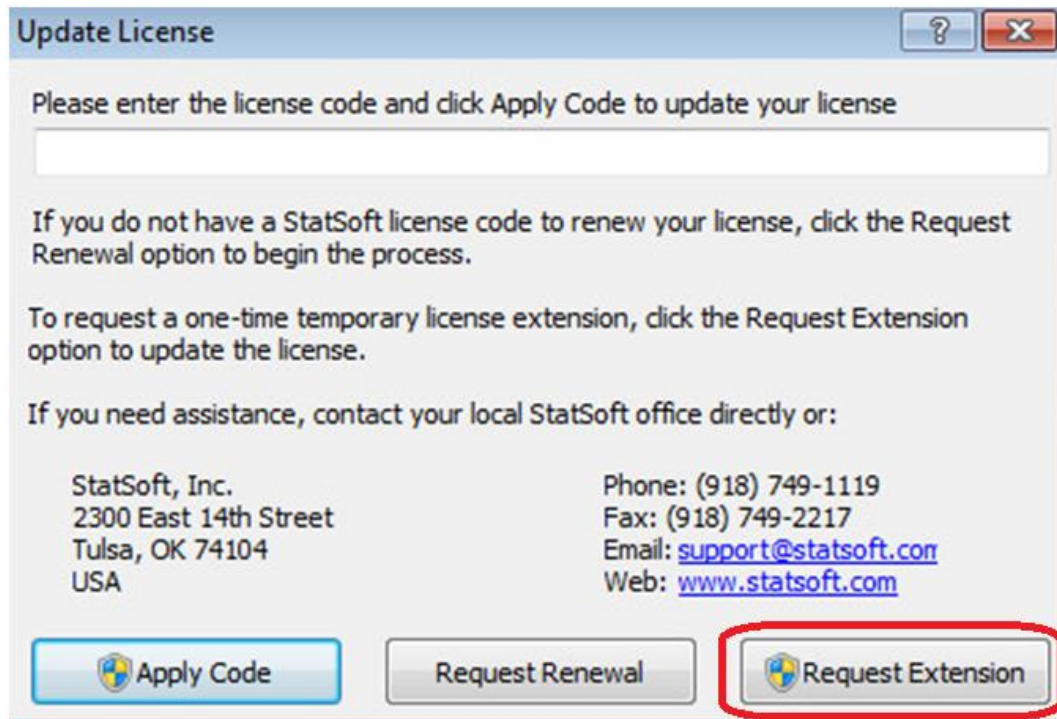


Figure 2: Blowup from Figure 1 of the Update License options dialog

REQUEST EXTENSION

Within 15 days of license expiration, the 'Request Extension' button will be available (See Figure 1 at far bottom right). If successful, the extension will be applied automatically. For desktop users, a 14 day extension is granted.

When the 'Request Extension' button is selected, two dialogs will appear in order:



Figure 5- Grace license "be sure" dialog

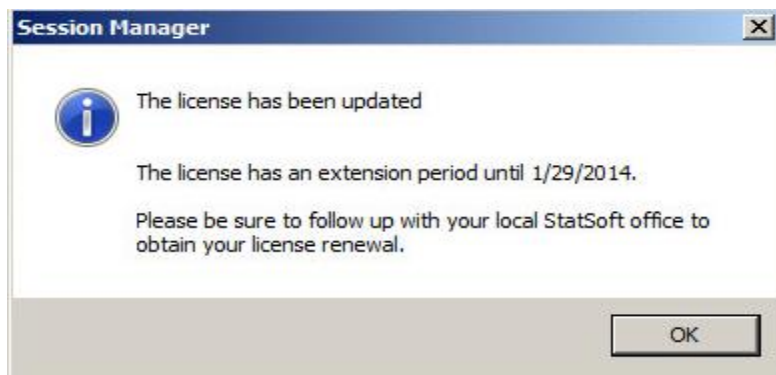


Figure 6- Successful temporary license extension message

If it fails, one of these two messages will appear:

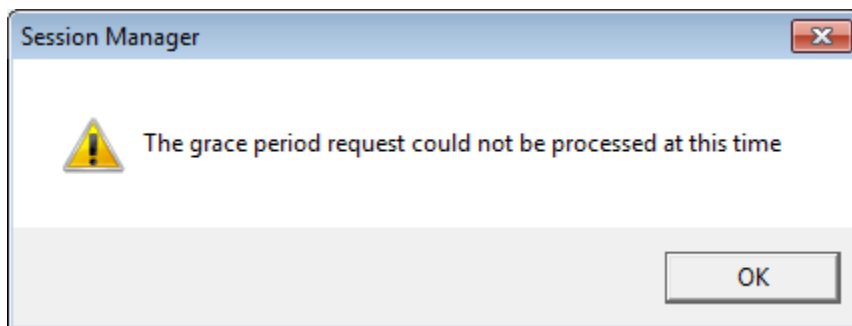


Figure 7- Failure to obtain temporary license extension message

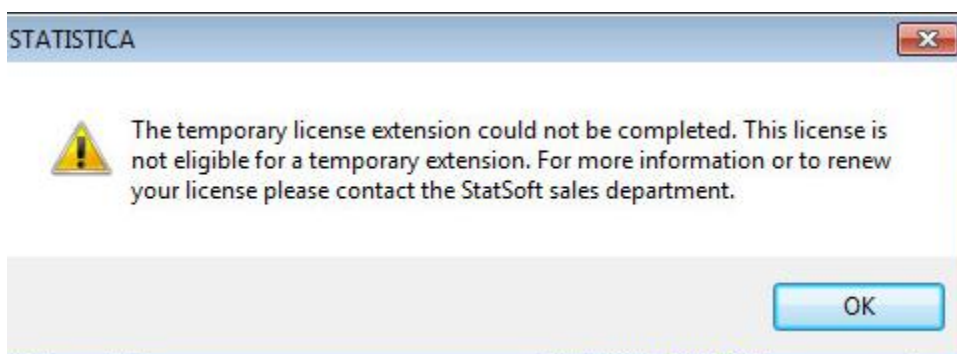


Figure 8- Failure to obtain temporary license extension message

If 'Request Extension' fails, please contact StatSoft via info@statsoft.de.